

CancerNavigator

New Program Available

The decisions cancer patients face can be difficult and overwhelming. UFCW National Health & Welfare Fund is offering a new education and support program called CancerNavigator that is available to everyone on the UFCW National Health Plan at no cost.

Support for Cancer Patients

Backed by years of research, the CancerNavigator service provides education and guidance to cancer patients as they navigate the many decisions that follow a cancer diagnosis.

Connect Directly with an Oncology Nurse

Patients can connect directly with an Oncology Nurse Navigator to learn the most important considerations for their specific cancer type and the characteristics they should be looking for when choosing a doctor. CancerNavigator Nurses can help patients access top centers in their area and schedule appointments quickly.

Patient Success Story

Centralizing Care for a Rare Cancer

John* was diagnosed with a rare cancer and was seeing many doctors, all at different centers. When John's symptoms worsened, none of his doctors took control of his care plan. John and his caregiver knew they needed help. John's caregiver called a couple top local centers to get a second opinion but was told there would be a 3 month wait time.

After learning about John's situation, the CancerNavigator team pulled together research for John and his caregiver on the diagnosis and fantastic local options for him. The Oncology Nurse Navigator then reached out to a top center in the area and coordinated an appointment with an expert in John's specific cancer the following week. That center consolidated all of John's care under one roof and started him on a new care plan.

John's caregiver says that John's symptoms are now being managed much better, and that he's even able to drive himself to appointments, which he hadn't been able to do for several months.

**Note: patient's name and a few details are de-identified.*

Access Information

Phone: (201) 308-6555

- Direct call-in line for UFCW National patients.
- Eligible patients can call the number above to reach an Oncology Nurse with the CancerNavigator service between 8am - 6pm EST M-F.
- If calling outside of these hours, patients can leave a voicemail, and an Oncology Nurse will return the call the following day.

