

PRESCRIPTIONMART

Custom care, done right.

MAIL ORDER PHARMACY

HOW TO GET STARTED

Taking advantage of your mail order benefit may enable you to receive up to a 90-day supply of your maintenance medication(s). Just ask your physician to write for a 90-day supply, plus additional refills (to be filled at Prescription Mart).

Online: Fill out your information using our New Patient Enrollment form by registering an account on the EmpiRx Health Member Portal at myempirxhealth.com and navigating to the Mail Order section of the app.

E-prescribe or Fax: Have your doctor e-prescribe to Prescription Mart or fax your prescription to 1-409-866-1317. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.

Mail: Mail your 90-day prescription and completed Patient Profile and Medication Order Form with payment to PO Box 12607, Beaumont, TX 77726.

GETTING A REFILL IS EASY

Online: Log on to myempirxhealth.com to order refills and download forms.

Mail: Print an order form from our website and mail to PO Box 12607, Beaumont, TX 77726.

Phone: Call us at 1-800-713-1230 with your prescription number and payment information.

FREQUENTLY ASKED QUESTIONS

When will I receive my medication?

Shipping may take up to 14 days. In some cases, we utilize a combo of mail-order partners for expedited service. Shipping is generally free unless you want your prescription sooner or have special handling needs.

What if my medications require special handling?

If your medications need refrigeration/special handling, a team member will contact you.

How will you contact me?

We use text, email and a standard toll-free telephone number.

How do I pay for my prescriptions?

We do require payment before we ship your order (we do not bill). You can pay by personal check, money order, FSA/HRA or major credit/debit card. Please don't send cash.

How are controlled substances handled?

These prescriptions have strict guidelines. Our team will reach out to you to confirm additional details.

CONTACT US

Toll-free Phone:

1-800-713-1230

Fax:

1-409-866-1317

Customer Service:

Mon-Fri: 7a-6p CST

Sat: 8a-1p CST

(Closed major holidays)

Website:

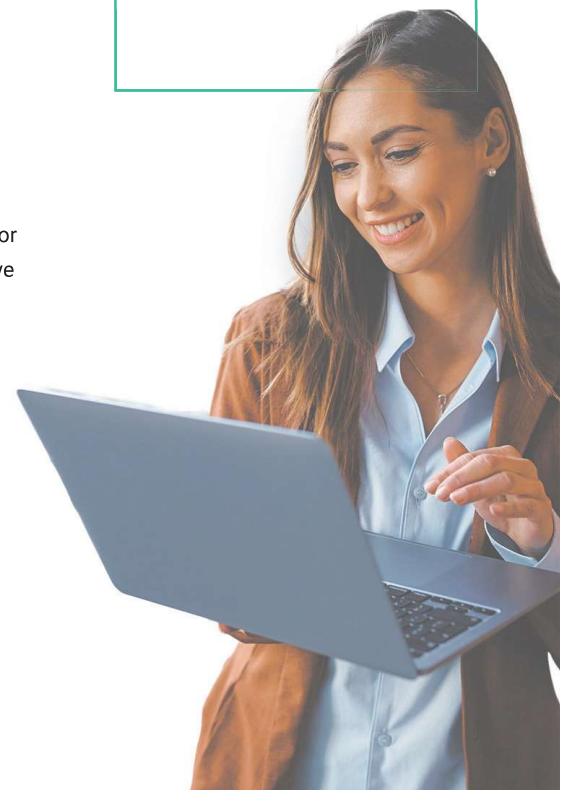
prescriptionmartpharmacy.com

Mailing Address:

Prescription Mart

PO Box 12607

Beaumont, TX 77726



Find our Notice of Privacy Practices at prescriptionmartpharmacy.com

Translation Services are available for limited English proficiency patients upon request.

Prescription Readers are available for visually impaired patients upon request.

EMPIRX HEALTH
Customer-First Pharmacy Care.

